



# LiveStream FAQs

## Is a LiveStream different from a webinar?

**A:** Yes! Our LiveStream events are streamed from the CIAO Studios in Gulf Breeze, FL, through state-of-the-art equipment and reliable, redundant, fiber optic system (aka. the best you can get!). This is not a webinar where the instructor is at the mercy of their computer camera, computer microphone and iffy internet connection.

## Are the LiveStreams interactive?

**A:** Yes! Participants are able to ask questions and have them answered live!

## Will you send instructions before the LiveStream?

**A:** Yes! Step-by-step instructions are sent in advance and includes which browsers to use; how to do a practice LiveStream; how to download the manual; etc. Participants do not need a camera or microphone. Also, if you need more assistance, you can always call the office!

## Will you take attendance?

**A:** Yes! In order to verify attendance, codes will be shown throughout the course. Write down the code words for later verification on the post-course affidavit.

## Will I get "live course" CE Credit for the LiveStream?

**A:** Yes! All LiveStream courses are considered live because our instructors are able to answer questions and interact with students in real time via a live chat room. Just type in your questions and the instructor answers live!

## Can I attend the course in person?

**A:** Yes! We'd love to have you in the studio audience at CIAO Studios, in Gulf Breeze, FL (Just minutes from Pensacola Beach!) (You need a vacay.)

## Do I need to stay for the full course?

**A:** Yes! There will be breaks. Full attendance is required; partial CE Credit is not available. LiveStream video feed cannot be rewind, paused or fast-forwarded. See course agenda for breaks and lunch.

## Can I print my certificate right away?

**A:** Yes! Instructions are given live and emailed at the end of the course. Post course steps include: Attendance Affidavit; Test - 80% to pass and personalized certificates immediately available to print. Registrants have 14 days to complete post-course steps.

## I watched the course in a group, but I'm not registered. Can I still get CE Credit?

**A:** Yes! Even if you haven't registered, you will have two weeks to register, complete your affidavit, quiz and eval, and print your certificate.

## If I'm not available to watch the LiveStream, can I catch a replay?

**A:** Yes! Most live streams are recorded and available on demand. It is typically a three week turnaround. Recordings are eligible for online CE Credit.

## Four Ways to Register:



850-916-8886



[www.CIAOSeminars.com](http://www.CIAOSeminars.com)



Fax 850-916-8885



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