



LiveStream FAQs

Is a LiveStream different from a webinar?

A: Yes! Our LiveStream events are streamed from the CIAO Studios in Gulf Breeze, FL, through state-of-the-art equipment and reliable, redundant, fiber optic system (aka. the best you can get!). This is not a webinar where the instructor is at the mercy of their computer camera, computer microphone and iffy internet connection.

Are the LiveStreams interactive?

A: Yes! Participants are able to ask questions and have them answered live!

Will you send instructions before the LiveStream?

A: Yes! Step-by-step instructions are sent in advance and includes which browsers to use; how to do a practice LiveStream; how to download the manual; etc. Participants do not need a camera or microphone. Also, if you need more assistance, you can always call the office!

Will you take attendance?

A: Yes! In order to verify attendance, codes will be shown throughout the course. Write down the code words for later verification on the post-course affidavit.

Will I get "live course" CE Credit for the LiveStream?

A: Yes! All LiveStream courses are considered live because our instructors are able to answer questions and interact with students in real time via a live chat room. Just type in your questions and the instructor answers live!

Can I attend the course in person?

A: Yes! We'd love to have you in the studio audience at CIAO Studios, in Gulf Breeze, FL (Just minutes from Pensacola Beach!) (You need a vacay.)

Do I need to watch the full course?

A: Yes! There will be breaks. Full attendance is required. LiveStream video feed cannot be rewind, paused or fast-forwarded. See course agenda for breaks and lunch. The recording of each LiveStream is available to registrants for viewing up to 14 days following the course.

Can I print my certificate right away?

A. 1.) Yes!
2.) Full attendance is required (code words are given throughout the LiveStream)
3.) See course agenda for breaks and lunchtime
4.) The exact course recording of each LiveStream is available to registrants for viewing up to 14 days following the course.

I watched the course in a group, but I'm not registered. Can I still get CE Credit?

A: Yes! Even if you haven't registered, you will have two weeks to register, complete your affidavit, quiz and eval, and print your certificate.

If I'm not available to watch the LiveStream, can I catch a replay?

A: Yes! All live streams are recorded and available to registrants for 14 days following the course. Most LiveStreams are also available on-demand (e-course).

Four Ways to Register:



1-888-909-CIAO (2426)



www.CIAOSeminars.com



Fax 850-916-8885



mail@ciaoseminars.com



All Club CIAO Members
receive 25% off of all
LiveStreams

[See LiveStream
Courses Here!](#)



Want to be an instructor?
Call CIAO!